

Below is a high-level summary of changes. This summary is provided for reference purposes only and is not a complete list of changes. You should review the updated Avalara Service Terms and Conditions and any Supplemental Terms that are applicable to your Service.

- Clarified acceptable uses of Customer Data.
- Added language to clarify that safeguards and security methods may occasionally updated, upgraded, change, or added.
- Updated Applicable Laws regarding privacy to reflect all existing and newly enacted data privacy laws. Language regarding our compliance with the CCPA was moved to the Data Processing Agreement.
- Language regarding the Initial Subscription Term 60-day trial period has been moved to applicable Supplemental Terms.
- Clarified expiration date and refund policy for unused Services.
- Clarified when and how Service fees may be increased for each Renewal Subscription Term.
- Updated language regarding Avalara's Service Warranties.
- Updated the definition of Loss to clarify Indemnification section and updated the Limitation of Liability language to account for indemnities in applicable Supplemental Terms.
- Updated when a Party may use the name or logo of the other Party.
- Updated content ownership (revised May 1, 2023)
- Clarified Avalara's Service Warranties (revised May 1, 2023)