

Below is a high-level summary of changes. This summary is provided for reference purposes only and is not a complete list of changes. You should review the updated Avalara Service Terms and Conditions and any Product-Specific Supplemental Terms that are applicable to your Service(s).

- Reorganized how the Avalara Service Terms and Conditions and all other terms are presented for easier, more intuitive reading.
- Updated some definitions for defined terms to more appropriately tie into our Product-Specific Supplemental Terms.
- Clarified that Avalara does not re-identify or de-anonymize Aggregate Data.
- Added an obligation for Avalara to provide notice if Customer needs to take action to continue using the Services if Avalara updates, upgrades, changes, or adds additional safeguards or security methods to the Services.
- Clarified that material breach by Customer includes failing Avalara's KYC due diligence.
- Added language to restrictions on use and disclosure of Confidential Information to allow Avalara and Customer to discuss additional potential business opportunities between the parties.
- Change to mutual warranties to reflect that each party warrants that it and its Representative are not and have not been on the Office of Foreign Asset Control's list of Specially Designated National and Blocked Persons, and other, similar lists of embargoed or blocked persons.
- Clarified that Avalara may materially reduce a Service or its features or functionality to comply with Applicable Law.
- Added a provision that to the extent the Service, systems, or software have been modified by Customer or on Customer's behalf, warranties and guarantees provided in the Terms and Service-Specific Supplemental Terms will not apply.
- Clarified that Customer's agreement with Avalara does not confer any rights or remedies to third-parties.
- Updated the intended use of status.avalara.com.