

Please note that these updated Service-Specific Supplemental Terms will apply to your Avalara Service upon any renewal, upgrade, or Service purchase made on or after January 1, 2025.

These Self-Serve Tariff Code Classification Service-Specific Supplemental Terms ("**Self-Serve Tariff Code Classification Terms**") govern Customer's purchase and use of Avalara Self-Serve Tariff Code Classification. These Self-Serve Tariff Code Classification Terms are in addition to, and incorporate by reference, the Avalara Service Terms and Conditions available at [www.avalara.com/terms](http://www.avalara.com/terms) (the "**Terms**"). Any capitalized terms used in these Self-Serve Tariff Code Classification Terms and not defined have the meanings given in the Terms.

1. **Definitions.** Unless otherwise defined in the Agreement, capitalized terms have the following meaning:
  - a. "**Avalara Self-Serve Tariff Code Classification**" means the service that facilitates the tariff code classification of physical goods under the harmonized commodity description and coding system.
  - b. "**HS Code**" means the 6-digit Harmonized Commodity Description and Coding System code.
  - c. "**Item**" means an item or product related to one physical good that is entered or uploaded in Avalara Self-Serve Tariff Code Classification by Customer. Each such record will count as one Item. All such records will be considered Items, regardless of the number of HS Codes generated.
2. **The Service; Usage.** Usage will be calculated based on classification requests submitted to the Service that receive a response. Notwithstanding the foregoing, if the ratio between classification requests that do not receive a response and classification requests that do receive a response exceeds 250:1 during a given calendar month, Customer shall incur an additional fee equal to 10% of all classification requests made during such month at the overage rate specified in the Order Document.
3. **License.** Avalara grants Customer a limited, nonexclusive, nontransferable, nonassignable, worldwide license to use and retain the Content that is returned by the Services to Customer solely for Customer's internal compliance purposes in connection with the Service for which it was provided.
4. **Customer Obligations.** Customer shall: (i) provide Avalara with a sufficient natural-language description for each Item, and (ii) provide Avalara with the data specified in the Documentation or otherwise requested by Avalara. Customer is solely responsible for the accuracy and completeness of all data provided by Customer. Customer shall transmit the Item data using the method designated by Avalara.
5. **Deviations from the Terms.**
  - a. **Status Updates.** Avalara does not provide status updates at [status.avalara.com](http://status.avalara.com) or an equivalent replacement site for Avalara Cross-Border Tariff Content.