

This summary applies to changes launched on January 1, 2025. Avalara has updated its Service Terms and Conditions, effective upon any renewal, upgrade, or service purchase on or after January 1, 2025.

Below is a high-level summary of changes. This summary is provided for reference purposes only and is not a complete list of changes. You should review the updated Avalara Service Terms and Conditions and any Service-Specific Supplemental Terms that are applicable to your Service(s).

- Updated Avalara's address, including for legal notice purposes.
- Added a link to the Avalara Knowledge Center to better inform customers how to provide notice of nonrenewal.
- Clarified that Aggregate Date does not include information that could identify Customer's customers or clients.
- Clarified that the indemnification does not include claims from tax authorities, including those based on service availability.
- Clarified that the limitation of claims applies to events that a party knew or should have know about within the two-year period.
- Moved the order of precedence language to its own section for improved readability.
- Clarified that automatic upgrade is the default choice unless otherwise provided in Service-Specific Supplemental Terms
- Clarified the language applicable to suspension for nonpayment.
- Added a section addressing sovereign immunity.
- Changed the notice of nonrenewal so Customer must notify Avalara of nonrenewal at least 30 days before the expiration date of the then-current Subscription Term.
- Changed the annual increase notice so Avalara must notify Customer of an annual price increase at least 60 days prior to renewal.