

This summary applies to changes launched on August 5, 2025. Avalara has updated its Service Terms and Conditions, effective immediately for any new purchase or upgrade made on or after August 5, 2025, and for any renewal beginning September 4, 2025.

Below is a high-level summary of changes. This summary is provided for reference purposes only and is not a complete list of changes. You should review the updated Avalara Service Terms and Conditions and any Service-Specific Supplemental Terms that are applicable to your Service(s).

- Updated applicability timing for new purchases, upgrades, and renewals.
- Added a new section describing Avalara's use of Artificial Intelligence (AI) functionality, including examples of use, communication of material changes, and data usage limitations.
- Clarified that Avalara will not use Customer Data submitted through the Services to train AI models without express agreement.
- Added warranty language stating that any changes to AI functionality will not materially degrade the core functionality or security of the Services.
- Removed references to "timeliness or accuracy" from Sections 2(i) and 9(b)(iii), and removed "accuracy" from Section 6(h)(i).
- Updated Section 9(b)(iv) to revise language about content warranties and removed reference to the AvaTax Accuracy Guarantee.