

Below is a high-level summary of changes made in the year to date. This summary is provided for reference purposes only and is not a complete list of changes. You should review the updated Avalara Service Terms and Conditions and any Service-Specific Supplemental Terms that are applicable to your Service(s).

- Updated Avalara's address, including for legal notice purposes.
- Added a link to the Avalara Knowledge Center to better inform customers how to provide notice of nonrenewal.
- Clarified that Aggregate Date does not include information that could identify Customer's customers or clients.
- Clarified that the indemnification does not include claims from tax authorities, including those based on service availability.
- Clarified that the limitation of claims applies to events that a party knew or should have know about within the two-year period.
- Moved the order of precedence language to its own section for improved readability.
- Clarified that automatic upgrade is the default choice unless otherwise provided in Service-Specific Supplemental Terms
- Clarified the language applicable to suspension for nonpayment.
- Added a section addressing sovereign immunity.
- Removed references to timeliness and accuracy.
- Added clarifying language regarding Avalara's use of generative AI.