

Please note that these updated Service-Specific Supplemental Terms will apply to your Avalara Service upon any upgrade or Service purchase made on or after October 15, 2025, and any renewal made on or after January 1, 2026.

These Avalara License Management Service-Specific Supplemental Terms ("**License Management Terms**") govern Customer's purchase and use of Avalara License Management. These License Management Terms are in addition to, and incorporate by reference, the Avalara Service Terms and Conditions available at www.avalara.com/terms (the "Terms"). Any capitalized terms used in these License Management Terms and not defined have the meanings given in the Terms.

1. **Definitions.**

- a. "**Licenses**" means, as applicable, the federal, state, county, and municipal business licenses, permits, tax registrations, professional licenses, and other licenses that Customer tracks in its Avalara License Management Account.

2. **Account Setup.** After Avalara's receipt of complete information and full payment of fees, Avalara shall provide Customer with access to an Account.

3. **Implementation Services.** Customer shall purchase Avalara License Management implementation services.

4. **Fees.**

- a. **License Usage.** Fees for usage are based on the number of Licenses entered into, processed, maintained, or otherwise managed by Customer in the Account at any given time during the Subscription Term.
- b. **Authorized Users.** Purchase of Avalara License Management includes five Authorized Users. Customer may purchase additional Authorized Users in increments of five during a Subscription Term at Avalara's then-current pricing.
- c. **Upgrades.** If during the current Subscription Term Customer exceeds the usage tier for Avalara License Management, Avalara may (i) upgrade Customer's subscription tier to the highest tier based on Customer's usage in the Subscription Term and invoice Customer an amount equal to the difference between the then-current Service fee and the upgraded Service fee, and (ii) with at least 30 days' notice prior to the next Renewal Subscription Term, renew Customer's subscription tier to the highest tier based on Customer's usage in the Subscription Term and invoice Customer for the then-current fees at renewal. Subscriptions for Avalara License Management are not subject to overage fees.