

Below is a high-level summary of changes made effective January 1, 2026. This summary is provided for reference purposes only and is not a complete list of changes. You should review the updated Avalara Service Terms and Conditions and any Service-Specific Supplemental Terms that are applicable to your Service(s).

- Updated the definition of Avalara
- Clarified intellectual property provisions and added a new "Customer Output" definition
- Added a customer obligation to ensure that no protected health information is included in customer data
- Changed customers' notice of nonrenewal to be 30 days prior to renewal
- Changed Avalara's notice of annual increase to be 60 days prior to renewal
- Clarified return of data and deletion of data provisions
- Clarified fees and billing section and removed opt out convenience fee for customers required to enroll in Avalara's automatic payment program
- Language added so that customers may not reduce a service commitment less than 30 days prior to renewal
- Clarified the modification notice provision regarding updates to the DPA and changed the notice of modification to be 60 days prior to the effectiveness of the modification
- Adjusted governing law and venue provision to identify what applies based on contracting entity